

## Discrimination is Against the Law.

Etowah Healthcare Center complies with applicable Federal and Civil Rights Laws and does not discriminate on the basis of race, color, national origin, age, disability or sex. Etowah Healthcare Center does not exclude people or treat them differently because of race, color, national origin, age, disability or sex.

Etowah Healthcare Center:

- Provides free aids and services to people with disabilities to communicate effectively with us such as:
  - o Qualified sign language interpreters
  - o Written information in other formats (large print, audio, accessible electronic formats.)
- Provides free language services to people whose primary language is not English, such as:
  - o Qualified Interpreter
  - o Information written in other languages

If you need these services contact Jessica Hill.

If you believe that Etowah Healthcare Center has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability or sex you can file a grievance with: Jessica Hill 409 Grady Rd Etowah, TN 37331 (423)263-1138 You can file a grievance in person or by mail, fax or email. If you need help filing a grievance, Jessica Hill is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf> by mail or phone at:

U.S. Department of Health and Human Services

200 Independence Avenue, SW

Room 509F, HHH Building

Washington, D.C. 20201

1-800-369-1019, 800-537-7696 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.